# REDEFINING ORDER TO CASH

## COLLECTIONS

There are various reasons why some payments call for a fairly intensive approach. Our debt collection software offers the perfect solution in such situations. It lets you handle and follow up overdue invoices at file level, and default penalties and interest are calculated automatically. The software is used by debt collection agencies, financial restructuring and recovery departments, debt collection lawyers, banks, insurers, energy companies and lease companies in particular to effectively and efficiently manage their portfolio.

- Process optimisation
- Saves time and money
- Improved efficiency
- Correct charging of interest, penalties and costs
- Fulfilling legislation and regulations
- File building
- Integrated with all ERP-systems and accounting packages
- A smooth implemetation
- Supported by our support desk experts

ONGUARD

# COLLECTOR

## PRODUCT SPECIFICATIONS

- High volumes and bulk processing
- Multiple administrations possible within one database
- Easy integration with external service providers as print houses, SMS providers, Voip services and payment service providers
- Time registration: both legal and non-legal
- Managing of processes through workflows
- Accessible for BI tools
- Multilingual and multi-currency
- Easy integration with CreditManager and MatchMaker

## ADDITIONAL MODULES

Although, in its basic configuration, Collector has all features to allow a collection or special management department perform to an optimal extent, a number of specific additional modules are available:

### MATCHMAKER

Inbound bank payments can be booked manually into the files. However, the MatchMaker module makes it possible to automatically have the bank files match with the outstanding files and to process the matched payments directly. MatchMaker is compatible with virtually all European banks.

### MAIL-2-FILE

Inbound e-mails are scanned, both the subject line and the body text. If a file number is found, the mail is automatically assigned to the file and the relevant processor receives a notification.

### SCAN-2-FILE

With this module, inbound mail documents are linked to the files. The relevant case-handler receives an e-mail notification and an item is added to the schedule to process the mail.

### SPECIAL COLLECTIONS

Thanks to its efficient and sophisticated filing, Collector is also used by Special collections departments of banks and major companies. The Fraud module determines the amount in fraud, files a report with the police, prepares the documents for court and follows the legal process up to the eventual payment or write-off.

### CREDIT APPS

Credit apps are plug-ins that can be used to expand the basic functionality of Collector and to adjust it to an industry or company. For instance a Mortgage app for the overdue department of a mortgage bank, Weblinks app for efficient search queries in social media, apps for links with information agencies or bailiffs, timesheet app for lawyers, the possibilities are endless.

**Want to know more? Contact us for a demo on location.**
**go to www.onguard.com/demo to request your demo today.**

In the last 25 years, Onguard has evolved from being a specialist in credit management software to being a market leader in innovative solutions for order-to-cash. Our integrated, intelligent platform ensures and optimal connection between all processes in the order-to-cash chain and allows for the sharing of critical data, using the latest technologies such as APIs, robotics, big data and AI.

Users in more than 50 countries worldwide use the Onguard platform daily for successful management and tangible results in order-to-cash and credit management. As of February 2020, Onguard joins the Visma Group, further expanding the possibilities of our platform.

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