

“Our wishes and experiences are used for further development of the products.”

Sander Bierens, Bierens Collection Attorneys



Bierens Incasso Advocaten is the debt collection specialist both at home and abroad. They have been offering the best possible results for business debt collection in Europe for over 65 years. With offices in cities including Veghel, Amsterdam, Düsseldorf, Antwerp, Barcelona, New York and Shanghai, they ensure that outstanding invoices are paid as soon as possible.

SANDER BIERENS, BIERENS INCASSO ADVOCATEN

With knowledge and experience in areas including debt collection, commercial law, contract law, international private law and insolvency law, Bierens is able to achieve maximum returns for all companies. To devote as much time as possible to its clients, Bierens makes use of Collector for its accounts receivable management and documentation. Bierens also uses MatchMaker for payment reconciliations. More than 115 national and international lawyers and staff members work every day with the software solutions of Onguard.

A PARTNER RATHER THAN SUPPLIER

Sander Bierens, lawyer and owner of Bierens Incasso Advocaten explains why they chose the software of Onguard some years ago: “We were looking for an application that was able to cope with the rapid expansion of our firm at the time. The application not only had to meet our progressive international requirements, it was also important for us to be able to continue to develop it. For that reason we were looking not for a supplier but for a partner that was able to develop the optimum application together with us. Onguard met these requirements.”



ONGUARD

REDEFINING ORDER TO CASH

LEARNING FROM EACH OTHER

“The intensive partnership between Bierens and Onguard ensures that our applications work properly and are continuously improved. We discuss the changes in new releases during our periodic meetings. This includes wishes based on experience and development,” says Sander Bierens. Mireille van Erp, Quality Services Manager, adds: “We pass on our knowledge to Onguard and they use it to build and develop the software. Onguard uses our needs based on practical experience to optimise Collector. That way, we learn from each other.”

ACCESS TO FILES, ANY TIME, ANY PLACE

Bierens uses Collector and Matchmaker. These applications are multilingual and multi-currency: this is very important because Bierens operate internationally and each office is now working with the same system.

The administrator is easily able to intelligently organise various templates, which enhances the user-friendliness aspect. The digital files can be accessed at any time and any place. The most important reasons to opt for the Onguard software:

- Working digitally is promoted
- Working efficiently is facilitated
- Improved service for our international clients
- The system supports all languages in our case files
- The templates can be intelligently organised



“Bierens and Onguard are business partners, our partnership is a true win-win situation.”

Sander Bierens

ABOUT BIERENS

Bierens Incasso Advocaten is the debt collection specialist both at home and abroad. They have been fighting for justice for over 65 years. Bierens offers the best possible results for business debt collection in Europe. With offices in cities including Veghel, Amsterdam, Düsseldorf, Antwerp, Barcelona and New York, they ensure that outstanding invoices are paid as soon as possible.

Bierens employs debt collection lawyers from the 25 biggest European economies. They have ample experience in the legislation and commercial traditions in your debtor's country. There are no language barriers, which enables them to obtain swift payment from foreign debtors.

